

OUTCOME

Enabling Secure And Controlled Enterprise Communication For Jindal Poly Films With Troop Messenger

Troop Messenger enabled Jindal Poly Films to establish a more secure, controlled, and policy-driven communication environment in their Organization. The configured solution restricted one-to-one personal chats while retaining controlled group communication across teams and departments. Advanced group administration enabled greater control over group creation, participation, & management.



Enterprise Secure Communication

INDUSTRY

Industrial Manufacturing

CUSTOMER

Jindal Poly Films Ltd.

LOCATION

Hyderabad

TECHNOLOGY

Open Source -

SOLUTION

Secure & Controlled Enterprise Communication

DELIVERY PARTNER

Tvisha Communications Private Limited

The Business Story

The Challenge

Jindal Poly Films operated across multiple plants and offices with a distributed workforce requiring secure and controlled internal communication. The organization was previously using Microsoft Kaizala; however, it required stronger administrative and policy controls, particularly the ability to restrict one-to-one personal chats while continuing to enable group-based collaboration. Jindal Poly Films also required improved group-level administration and a centralized communication platform that could be configured in line with its internal compliance policies and operational workflows.

The Solution

Troop Messenger was implemented as a secure and centralized enterprise communication platform for Jindal Poly Films. The solution was configured to restrict one-to-one personal chats while retaining controlled group communication across teams and departments. Advanced group administration capabilities enabled greater control over group creation, participation, and management.

The Outcome

The implementation of Troop Messenger enabled Jindal Poly Films to establish a more secure, controlled, and policy-driven communication environment. Unauthorized one-to-one chats were eliminated. The organization reduced its dependency on email and third-party communication tools by centralizing internal collaboration on a single platform. The solution also supported faster communication and improved collaboration across teams, while the familiar interface enabled smooth adoption across departments.

Technology Landscape

Enterprise Communication & Collaboration Platform

Desktop

Browser

Android

iOS



Tvisha Communications Private Limited

An India-based technology company specializing in secure enterprise communication and collaboration. Its flagship product, Troop Messenger, is an enterprise-grade platform offering secure chat, file sharing, audio/video calling, and advanced admin controls for enterprises, governments, defense, and regulated environments.

"Troop Messenger gave us the control we were missing. The ability to disable personal chats while retaining group collaboration was exactly what our teams needed"

Rajeev Singhania, CIO